

BIG RIVER OIL, PROPANE, TRANSPORT, PEST CONTROL

Below is the privacy policy for Big River Oil Co, Big River Propane Service LLC, Big River Transport LLC, Big River Pest Control, LLC and D.B. Gray Oil Company.

NOTICE OF PRIVACY POLICY

Our Privacy Assurance- Thank you for choosing Big River. The privacy of our customers and employees is important to us and we are committed to its protection. We have a strong tradition of respecting your right to keep personal information private and avoid unwanted solicitations. We have developed this privacy policy to inform you of how we handle your personal information in compliance with federal and state laws.

We do not disclose any nonpublic personal information about our customers or former customers to anyone, except as permitted by law. Generally, no information about a customer will be shared unless the company is allowed or required to do so under applicable laws or unless the customer has authorized Big River to share the information. The only exception to this rule is if we have actual knowledge that a particular piece of information is of public record.

We do not sell your personal information to third parties.

How Your Confidential Information is Safeguarded – At Big River, our customers are our most valued asset. Protecting your privacy is important to us. We restrict access to nonpublic information about you to those individuals, such as our employees and agents, who provide you with our products and services. We require those individuals to whom we permit access to your customer information to protect it and keep it confidential. We maintain physical, electronic, and procedural safeguards that comply with applicable regulatory standards to guard your nonpublic personal information.

Information We Collect – In order to serve your needs and in order to comply with legal and regulatory requirements, we collect certain nonpublic personal information about you. This information varies depending on the products or services you request from us, but may include:

- Information we receive from your credit applications, tax exemption forms or other forms (such as name, address, social security number, date of birth, driver license number, gender, marital status, financial and health information).
- Information about your transactions with us, our affiliates or others (including payment history or account balances);
- Information we receive from a consumer reporting agency or credit reference received from you (such as credit relationships and history); and
- Information you authorize us to collect.

Information We Disclose – We share information with governmental agencies, in response to subpoenas or threats thereof, or in accordance with statutory requirements and taxing agencies. Upon your written request or approval we will share our credit experience with you to a company only you authorized.

Sharing Information with Affiliates – We may share the previously described information with our affiliates which are listed below in order to provide necessary services for your products or accounts or to tell you about other products or services offered by the companies within our organization that we believe you may find useful.

Big River Affiliates – List of affiliates on which behalf this notice is provided and amongst which information may be shared: Big River Oil Company, Big River Propane Service, LLC, Big River Transport, LLC, Big River Pest Control, LLC, D. B. Gray Oil Company.

We are proud of our privacy policies and procedures and encourage you to review them carefully. Should you have any questions or comments regarding our privacy policy, we would like to hear from you. Please address your questions and comments to: Big River Oil Company, 1920 Orchard Ave., Hannibal, MO. 63401

Your Choice – We are permitted by federal law to share with our affiliates our transaction and experience information with you. It is your decision, however, to opt out of sharing other information with our affiliates. Federal law also give you the right to limit some, but not all, marketing from our affiliates.

You can request that Farm Bureau not share your personal information with our affiliates by completing and returning the enclosed documents limiting sharing and marketing. If you previously contacted us and asked us not to allow our affiliates to

use your personal information, your previous choice still applies and you do not need to contact us again. If you would like to change your previous choice, please contact us by mail.

Your Choice to Limit Affiliate Sharing and/or Marketing – Big River Oil and its affiliates are providing this notice.

Federal law gives you the right to limit some, but not all, information sharing with our affiliates. We are permitted by law to share with our affiliates our transaction and experience information with you. It is your decision, however, to opt-out of sharing other information with our affiliates.

Federal law gives you the right to limit some, but not all, marketing from our affiliates. You may limit our affiliates from marketing their products or services to you based on your personal information that we collect and share with them. This information includes your income, your account history with us, and your credit score.

Your choice to limit sharing information with our affiliates and/or to limit marketing offers from our affiliates will apply until you tell us to change your choice.

If you are a joint consumer (i.e., two or more consumers that have jointly obtained a product or service), your opt-out direction as a joint consumer may be treated as applying to all of the associated joint consumers.

To limit affiliate sharing and/or marketing complete the form below, include our name and contact information, and send the form to: Big River Oil Company, 1920 Orchard Ave., Hannibal, MO. 63401

Do not share my other information with your affiliates.

Do not allow your affiliates to use my personal information to market to me.

Name _____

Address _____